Agile Task Breakdown

Epic

* customer service (Takes more than 1 month to build)

Features

* Your orders
* Returns and Refund
* Manage Addresses
* Manage Prime
* Payment Settings
* Account Settings
* Digital Services and Device Support

User Stories

1. Your orders
   1. Track packages
   2. Edit or cancel orders
2. Returns and Refund
   1. Return or exchange items
   2. Print return mailing items
3. Manage Addresses
   1. Update your addresses
   2. Add address, landmark details
4. Manage Prime
   1. View your benefits
   2. Membership details
5. Payment Settings
   1. Add or edit payment methods
   2. Change expired debit or credit card
6. Account Settings
   1. Change your email and password
   2. Update login information
7. Digital Services and Device Support
   1. Find device help and support
   2. Troubleshoot device issues

Tasks

* Track packages
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Edit or cancel orders
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 16 hrs
  + Build the DB Layer – 7 hrs
* Return or exchange items
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 16 hrs
  + Build the DB Layer – 7 hrs
* Print return mailing items
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 16 hrs
  + Build the DB Layer – 7 hrs
* Update your addresses
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 16 hrs
  + Build the DB Layer – 7 hrs
* Add address, landmark details
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* View your benefits
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Membership details
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Add or edit payment methods
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Change expired debit or credit card
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Change your email and password
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Update login information
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Find device help and support
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs
* Troubleshoot device issues
  + Build the UI Layer – 5 hrs
  + Build the API Layer – 8 hrs
  + Build the DB Layer – 6 hrs